

February 26, 2010

Tiger Roofing, Inc.
404 Washington Street, Ste A
Cambridge, MA 21613
Attention: Gary Sampson



Installation: Nov. 3, 2009
Chincoteague Island, VA

Dear Gary,

What an incredible season of storms, snow, and rain!! I am so thankful to you and your team at **Tiger Roofing** for giving me a solid, sound roof to endure these adverse conditions.

Since installation, I have wanted to write and **THANK YOU** formally for your professional salesmanship, your attention to details, and to applaud your installation crew for their excellent job. That Thank You letter would have come without my "earned" appreciation. This letter carries deep gratitude because each new storm, Nor'easter, and 50 mph winds has supported my decision to hire **Tiger Roofing**.

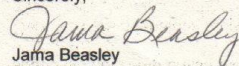
Believe me when I tell you that our home has experienced incredible winds with accompanying tree fall of limbs and debris. If we had not had our "brand new roof" in place, I feel certain that we would have experienced a breach of the roof. What a wonderful endorsement of your crew's performance and the quality of installation that this season's bad weather has not damaged our home. **Bravo!**

Reflecting back to installation day, I was amazed that **Tiger Roofing** did the tear down of 2,600 sq. ft. of old roofing materials and installed the new roofing material in **ONE DAY**. Customers should know that your company does not start what it can't finish – even two days would have been remarkable – so finishing in one day was very amazing. Yet, that speed did not compromise the integrity of the job.

Gary, you are a fabulous representative for **Tiger Roofing, Inc.** You never fail to return phone calls. You treat your customers as if you have nothing in the world to do but care for their needs. You also went an extra step to attend the supplier meeting to help negotiate the best price possible for me. In fact, I paid a bit more and gladly did so to have your expert and personal attention. Price is not the only consideration in selecting a roofing contractor – reputation, character, and knowledge base are vital ingredients, too.

I feel completely honored to endorse your company to others and invite you to give my name as a contact for potential clients.

Sincerely,


Jama Beasley
5115 Richardson Street
Chincoteague Island, VA 23336
757-336-6740